

Project MEND

MEDICAL EQUIPMENT REUSE

DO YOU NEED MEDICAL EQUIPMENT or Assistive Technology? Project MEND is here to help!

Project MEND receives donated medical equipment from the community, hospitals, clinics, and individuals, then refurbishes, sanitizes, and redistributes the equipment to people in need.

Through the Assistive Technology Financial Aid Program, Project MEND can provide financial assistance to eligible clients that will help them pay for assistive technologies such as hearing aids, orthotics, and adaptive communication devices.

We assist people living with disabilities and illness of **all ages**; unemployed; uninsured; and under-insured individuals and families of San Antonio, and the surrounding South Texas counties.



Project MEND operates on donations of gently used home medical equipment. If you have medical equipment that you would like to donate, please call the Project MEND Warehouse at 210-223-7283 to arrange for a drop off or pick up. Your donation will be refurbished, sanitized and distributed to individuals in need.

See back for further details



Steps to Receive Help Through Project MEND's Medical Equipment Reuse and Assistive Technology Financial Aid (AT) Programs

- Step 1:** Get a prescription for equipment or letter of medical necessity for assistive technology and email it to rx@projectmend.org or fax it to 210-223-6441
- Step 2:** Call our office at 210-223-6363 to ensure we received prescription at ****We will NOT call you when RX or Letters are received****
- Step 3:** During confirmation call, Intake Specialist will check our inventory to see if we have equipment available
- Step 4:** If equipment is available, then appointment will be scheduled to process a service agreement. If equipment is not available, then client will be asked to **check back on Fridays after 1:00 pm at their convenience**. If funding is available for assistive technology, then appointment will be scheduled to process a service agreement. If funding is not available, then client will be asked to **check back weekly at their convenience**.

*Anybody can come in on behalf of the client. We do not need to see the client if they are unable to come. The service agreement **must** be completed at our administration office located at 5727 IH 10 W.*

Documentation Required to Process a Service Agreement

At the appointment with a case worker, Project MEND will need to verify the following information for the client:

- **Proof of current address** (Examples of acceptable documents: lease agreement, piece of mail, bill, state issued DL or ID)
- **Proof of income** (Examples of accepted documents: bank statement, check stub, SSI or SSDI award letter; If there is no income then a self-certification form will need to be completed during application appointment)
- **Date of Birth** (Examples of accepted documents: Birth certificate, prescription, hospital paperwork, state issued ID or DL)
- **Social Security #** (Examples of accepted documents: Social security card, hospital paperwork, Medicare card-we only need to see last 4 digits) If client has no social we can still assist.
- **Standard service agreement fee is \$35. Discounted fee is \$20 but must be income eligible. Depending on type of equipment needed additional fees may apply. We accept cash, checks, and credit cards.**

Attention veterans: Please call 210-223-6363 for information regarding the specifics of our program for veterans and dependents as some of these requirements are waived.